

TERMS AND CONDITIONS OF SALE

NEW ACCOUNTS – All new accounts are strictly prepaid credit card. Full credit card information must be provided at the time of placing your order. Failure to do so will result in delay or cancellation. Tea Butler Canada Imports Ltd will not charge the credit card until the product is ready to ship.

MINIMUM ORDER REQUIREMENTS - \$ 200. Order not complying with our minimum order requirements will be subject to a handling charge of \$ 20.00. Re-orders are a subject to a minimum of \$ 50.00.

PRICING – All orders shall be invoiced at the price prevailing at the time of confirmation. Tea Butler Canada Imports Ltd reserves the right to change pricing at any time without notice. Applicable taxes will be added to the invoice when required.

SHIPPING – All Tea Butler Canada Imports Ltd products ship FOB Sicamous, BC. Shipping charges will be pre-paid and added to the invoice. In stock items ship immediately, backorders ship when available. All order ship via Canada Post unless otherwise specified.

RETURNS – Prior authorization is required for any returns. Credit or replacement for damaged or missing goods if reported within 7 days of receipt. No returns on food items.

REFUSED ORDERS – Refused orders without prior approval, full freight will be billed to your account, for shipping to your store and return to our warehouse.

DAMAGE OR LOSS – Tea Butler Canada Imports Ltd is not responsible for any damage or loss that may occur to the merchandise after it is consigned to the freight company. Claims for loss or damage, must be filed with the freight company by the customer and may not be deducted from our invoice. Check the exterior of your cartons for signs of damage before accepting them; make a note of any damage on the receiving slip before accepting.

By placing a wholesale order with Tea Butler Canada Imports Ltd the purchaser agrees to the above terms and conditions. No modification or additions to these term by the purchaser shall be binding on Tea Butler Canada Imports Ltd. Tea Butler Canada Imports Ltd reserves the right to amend or waive said terms and conditions at any time. Terms and conditions in effect at the time of the order shall prevail. Non-adherence may result in termination of account. Tea Butler Canada Imports Ltd is not responsible for any misuse of any product sold.

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